



# GRAFFITI SERVICE REQUEST FORM

Report ALL Graffiti To  
Washoe County: 328-3361



Date: \_\_\_\_\_ Time: \_\_\_\_\_ Waiver on file:  Yes  No  Drive By  Not applicable

Address of graffiti: \_\_\_\_\_

Exact location of graffiti: \_\_\_\_\_

(Circle one) **Type:** Tagger Gang      **Threatening:** Y N      **Revisit?**  Yes; When? \_\_\_\_\_

Comments:  
\_\_\_\_\_  
\_\_\_\_\_

**WAIVER:** The owner/authorized agent of owner of the property located at the above address hereby consents and give his/her permission for the entry of Reno City and/or Washoe County employees or agents upon that property for the purpose of abating the graffiti appearing thereon. In consideration of the abatement of the graffiti at no cost to the property owner, the property owner agrees to waive any claim against the City of Reno and/or Washoe County and their employees or agents for any damage to the property by City and/or County employees or agents performing the abatement. Also by signing this waiver, the signer states that he/she has not given anyone permission to place graffiti on their property. If at a later time the owner/manager gives permission for the placement of graffiti on their property, the owner/manager agrees to advise the Graffiti Abatement Team by letter, prior to the placement of any graffiti. Also by signing this waiver, the signer states that he/she gives permission for their water to be used by the abatement team for the case power washer is needed.

PROPERTY OWNER/AGENT: \_\_\_\_\_ DATE: \_\_\_\_\_

Waiver Contact (Print Name): \_\_\_\_\_

Tel. No. \_\_\_\_\_

Graffiti Removed: Date: \_\_\_\_\_ Time: \_\_\_\_\_ Photographed?  Yes Picture No. \_\_\_\_\_

Paint crew lead/supervisor signature: \_\_\_\_\_

Copy to Graffiti Community Service Officer

*(Note: Deliver form to Graffiti Community Service Officer)*

Graffiti paint-overs on the following property are handled directly by the property owners: (1) Graffiti complaints on the following properties may be made at the following telephone numbers:

*Nevada Department of Highways: 834-8300 Washoe County Schools: 348-0285*

(2) Graffiti complaints on the following properties should be reported on this Graffiti Service Request Form and the form delivered to the RPD Graffiti Community Service Officer for further action:

*Nevada Energy; US Postal Service; Reno Gazette Journal; Reno City street signs*

## Dear Home Owner/Business Owner

Subject: Graffiti

In 1997, the City of Reno created a nuisance Ordinance to help improve our community. It is known that graffiti contributes to the deterioration and a decrease in property values. Well kept properties promote livability, community appearance and safe, social and economic conditions of the community. **It is the responsibility of the property owners to maintain their own properties.**

Relative to graffiti, the City of Reno, in cooperation with Washoe County, has a program to assist property owners in eradicating graffiti on their property. One authorization is received from the property owner, a painting crew will paint over only the graffiti. The City of Reno does not provide a guarantee that the paint color will match the paint already applied, this service is provided free of charge for the property owner.

### **Some areas that the graffiti paint crew will not paint over include:**

1. Natural wood fences.
2. Some painted or stained fences.
3. Natural rock walls or fences.
4. Most pastel colors.
5. Any graffiti on US-395 or I-80.
6. Apartment complexes.
7. Any graffiti that cannot be seen from the street or highways.
8. Some brick walls or buildings.
9. Trees.
10. Any new construction or property under construction.
11. Glass.
12. Any area that is on a 2nd floor or above.

If property owners do not want to avail themselves of the free graffiti painting service, they may decline the offer. However, it is expected that a property owner will eliminate all graffiti on his/her property within **five days** or code enforcement action will be undertaken.

On the other side of this letter, is a waiver form which, when signed, authorizes a County work crew to enter your property to paint over the graffiti. If you wish to have the graffiti taken care of by the county, please print your name and telephone number on the bottom of the form in the space labeled "**waiver contact**" and sign the waiver in the space labeled "**Property Owner/Agent**" then return the form by either delivering it to a City of Reno Graffiti Enforcement Technician or County Work Crew Supervisor, or by faxing it to 775-334-1211. On the top right corner of the abatement request form there is a "**Submit by Email**" button which will send your completed form to the Washoe County Sheriff's Office.

The above authorization form will be kept on file and should you be trouble by graffiti in the future, simply report it to the "**Reno Direct**" (334-INFO (4636)) and state that you have already signed a waiver. Thank you very much for your cooperation.