

WASHOE COUNTY SHERIFF'S OFFICE

DEDICATED SERVICE IN PARTNERSHIP WITH OUR COMMUNITY.

WASHOE COUNTY SHERIFF'S OFFICE OFFIC

SHERIFF DARIN BALAAM
2019 STATE OF THE SHERIFF'S OFFICE
OVER 150 YEARS OF PROUD SERVICE



MESSAGE FROM SHERIFF BALAAM

On behalf of the Washoe County Sheriff's Office, I am pleased to present to you the 2019 State of the Sheriff's Office. Since becoming Sheriff in January of last year, the Washoe County Sheriff's Office (WCSO) has begun the process of transforming how we serve this great community. From reviewing how we work with those individuals in our facility to understanding more clearly how programs and connections with non-profits can assist those transitioning out of our facility and hosting community resource fairs which are open to all – 2019 was a year of great change for the WCSO. As always, however, our goal remains the same – reducing recidivism while providing the highest quality of services to keep our community safe and secure.

One of the biggest changes we made in 2019 was creating the Detention Services Unit. By merging the Administrative Services Unit, the Inmate Assistance Program, the Inmate Discharge Planning section and a social worker from the Nevada Department of Health and Human Services into one group we streamlined detention and inmate services – creating better relationships to help those we serve. Since the beginning of last year, we started both the first medication assisted treatment (MAT) program and the first long acting reversible contraceptive program in the state of Nevada. Both of these firsts also qualify the WCSO as one of the first detention facilities in the nation to begin programs like this.

As we continue to forge ahead and rethink how we deliver services, I am very happy to announce that the WCSO is creating a Veterans Barracks this month. With more and more veterans in our community, we know they face different challenges than other inmates. By housing veterans together, in one unit, we hope to be able to more closely work with them, encourage them to talk and work with each other and connect them directly to veteran-related services when they transition back to the community. For all of us at the WCSO, it is important to remember that everyone we serve is a person and if we can help them personally, we can help reduce recidivism.

On a last note, you will soon hear that the WCSO is partnering with the police departments of Reno and Sparks on efforts to address violent crimes (gun violence, gang and drug issues and human and sex trafficking) as a region. This regional partnership is a new and dynamic way of policing and we feel confident that by combining resources, we will be better able to target the root causes of these violent crimes.

I am incredibly honored to serve as Sheriff of this great county, but I would not be able to do any of it without the men and women of the Sheriff's Office and the support of this community. As we continue to move forward and set the tone for the next decade, the WCSO will keep the focus on taking violent offenders and predators off our streets and maintaining the safety and security of our community.



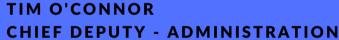
DARIN BALAAM SHERIFF

JEFF CLARK CHIEF DEPUTY - DETENTION

Includes the administration of the Detention
Facility, Alternative Sentencing Programs, Inmate
Programs, Transportation of Inmates to Court and
Medical Appointments, Court Security and
Commissary Services for Inmates.

GREG HERRERA CHIEF DEPUTY - OPERATIONS

Includes Patrol, Detectives/Investigations
Unit, Bomb Squad, Extraditions, NNRIC, Hostage
Negotiations, HIDTA/K9, Search
& Rescue, S.W.A.T., Civil, and RAVEN.



Includes Background Investigations, Community Engagement,
Training, Fleet Services, Research and Development, Records and
Civil Sections, Dispatch, oversight of the Regional Public Safety
Training Center, and the Forensic Science Division
(Crime Lab).

OUR PROFILE

The Washoe County Sheriff's Office is the only full service law enforcement agency in Northern Nevada. We are responsible for operating the only adult detention facility for pretrial detainees and sentenced misdemeanants within Washoe County.

The Agency has an authorized strength of 427 commissioned, 301 civilian, and 56 intermittent hourly employees.

PERSONNEL STATISTICS AUTHORIZED FULL-TIME POSITIONS

COMMISSIONED

FY 2019/2020 FY 2018/2019

421

FY 2019/2020

FY 2019/2020

427

FY 2018/2019

FY 2019/2020

303

301

Commissioned Employees Civilian Employees

FY 2018/2019 242

246

144

142

Commissioned Employees Civilian Employees

FY 2018/2019 25

146

26 146

BUREAU

Commissioned Employees Civilian Employees

FY 2018/2019 154 13

FY 2019/2020 155 13

Over 700

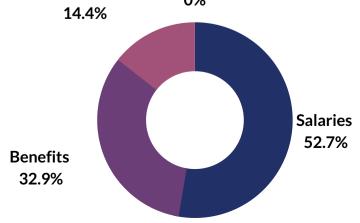
THERE ARE CURRENTLY **MORE THAN 700 ACTIVE VOLUNTEERS IN CITIZEN CORP PROGRAMS, SEARCH** AND RESCUE TEAMS.



In FY 19/20, The WCSO requested ten fulltime deputy positions and received funding for six.

BUDGET FINANCIAL FACT SHEET

	FY 18/19	FY 19/20
Total Budget Authority	118.929.657.31	193 700 939 45
DETENTION BUREAU	61 304 951 57	63 774 933 98
Salaries		
Benefits		
Services and Supplies	10 622 184 21	11 961 585 06
Capital	0 00	0.00
		0.00
OPERATIONS BUREAU	32,543,688.96	33,386,047.32
Salaries		
Benefits	, ,	
Services and Supplies		
Capital		
		,
ADMINISTRATIVE BUREAU	25,081,016.78	26,539,258.15
Salaries		
Benefits		
Services and Supplies	3,139,246.30	3,232,706.16
Capital		
TOTAL SALARIES	62,376,423.17	65,161,424.56
TOTAL BENEFITS	·	
TOTAL SERVICES & SUPPLIES	, ,	
WCSO CAPITAL		
Capital		
14.4%		
2 11 170		



5.3M

The SO managed over 5.3 million in grant funds during FY 19/20.

COMMITMENT TO COMMUNITY

Community Engagement is a top priority of the Washoe County Sheriff's Office. Reducing crime, making neighborhoods safer, and in general improving the quality of life for all of our citizens can only be accomplished through partnerships and team efforts.

The Sheriff's Office is currently engaged in a wide variety of community-oriented projects across the county. Our goals are to

cultivate authentic relationships, improve our ties to the community, work together to keep the lines of communication open, while continually earning the public's trust so we can better serve the residents that rely upon us to keep them safe.









Community Outreach Programs









Shop with the Sheriff

One night each year at a local Walmart, The "Shop with the Sheriff" Event pairs 250 children who are referred by local non-profit agencies and the Washoe County School District's Homeless and Transition Program, with volunteers from the Sheriff's Office and the community for a once in a lifetime shopping trip where they can purchase items for themselves and/or members of their family. This event is funded by the Washoe County Honorary Deputy Sheriff's Association.

Coffee with a Cop

Brings Sheriff's Office personnel and the community members we serve together over coffee to discuss issues and learn more about each other.

Christmas in July - Back-to-School Event

In partnership with the AT&T Pioneers, this event provides roughly 264 students from the Northern Nevada area with backpacks, school supplies and hygiene items before school kicks off in August.

"No Shave" Campaign

WCSO staff have donated more than \$66,000 to local nonprofits over the past three years. In exchange for a monthly charitable donation, Sheriff Balaam authorizes staff to have relaxed facial hair or grooming standards.

Community Faith-Based Breakfast

Local law enforcement partners feel it is important to have meaningful discussions about public safety, public trust, community issues and engagement with local leaders of all faith-based communities.



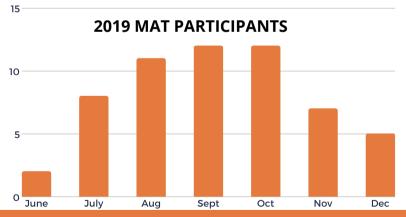
DETENTION SERVICES UNIT DSU

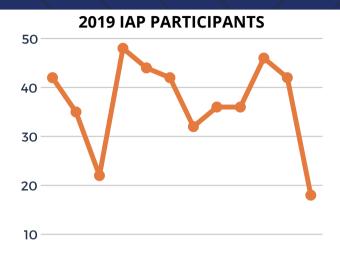
OVERVIEW

In an effort to reduce recidivism and the overall crime rates, DSU was formed in June 2019 to establish connections with community providers to enhance release services and increase successful transition back into the community.

Naloxone kits were acquired for inmates upon release from detention to prevent opioid overdose. Since the program started, 106 inmates have received this life saving nasal spray.

The unit also partnered with Northern Nevada HOPES to provide easy access to medical care for inmates released from the jail. The Medication Assisted Treatment Program (MAT) is a combination of medication and behavioral therapy. It is an effective, evidence-based treatment option for individuals with alcohol and opioid use disorders.





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INMATE ASSISTANCE PROGRAM (IAP)

IAP works in partnership with the courts, parole & probation, detention medical staff, substance abuse programs and community service agencies to identify and effectuate suitable alternatives to incarceration for inmates. This includes placement into treatment programs, arranging travel to family, support groups and/or connecting with appropriate services.

106

Naloxone Kits Given To Inmates 440

32,377 4.1M

Custody Days Saved

Value of Incarceration Days Saved

Inmates
Transported to
Treatment

Programs

*Numbers based off data from January 1st, 2019 to December 15th, 2019.

2

Community
Resource Fairs

Sheriff Darin Balaam and staff believe the Sheriff's Office plays an important role in helping those in need connect with agencies that provide essential services necessary for success. Their success reduces the likelihood they will resort to crime, and increases the overall safety of the community.

100

Families Were
Connected
With Local
Resources

Over the last six months the Detention Services Unit has stepped up efforts to connect community members and justice involved individuals who need a helping hand in order to change their lives.

As part of those efforts, the Sheriff's Office has hosted two Community Resource Fairs, bringing over 60 local agencies together in one place, at one time, in order to provide answers to questions about what resources are available in our community.





DOMESTIC VIOLENCE UNIT

The Sheriff's Office is committed to breaking the cycle of domestic violence in our community.

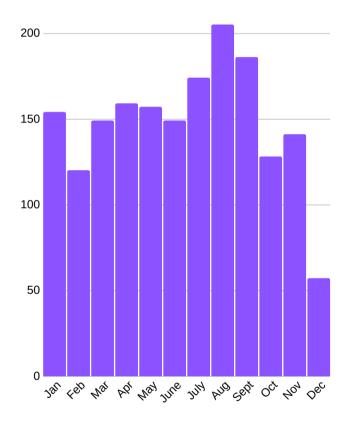
Domestic violence calls are some of the most dangerous calls for service that law enforcement respond to on a daily basis. Countless children are witnesses to domestic violence each year in Washoe County. Research indicates children who experience this type of violence in their youth are more likely to repeat the cycle as adults.

The Washoe County Sheriff's Office recently created the Domestic Violence Unit in our pledge to help domestic violence victims in their recovery, while taking a proactive stance in the identification and prevention of future domestic violence incidents. Let's work together – as law enforcement, prosecutors, advocates, various support groups, and our community - we all have an integral role in this effort to end the cycle of domestic violence.

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Domestic Violence Calls for Service 2019





*Numbers based off of calls for service data from January 1st, 2019 to December 15th, 2019.

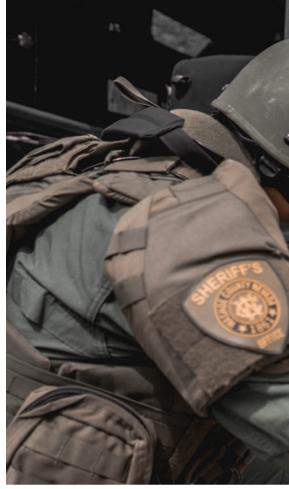
The new Domestic Violence Unit in the Washoe County Sheriff's Office Detective Division includes Victim Advocate Heather Dreiling, Sergeant Greg Nauman, and Detective Toddi Kirkham.





SPECIAL OPERATIONS











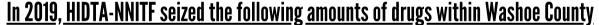
The Special Operations Division is designed to handle high level criminal investigations and emergency situations that occur in Northern Nevada and surrounding California Counties. Special Operations include Investigations, Intelligence, Operations, and Special Events. This division possesses highly trained resources that keep our community safe and secure.

K9 Unit

The members of the Washoe County K9 Unit provide support to all of the bureaus within the Sheriff's Office utilizing dogs that are trained to detect narcotics, locate lost or discarded items, and track fleeing suspects or missing and endangered people.

Northern Nevada Interdiction Task Force

The High Intensity Drug Trafficking Areas (HIDTA) Program's mission is to disrupt the market for illegal drugs in the United States by assisting federal, state, and local law enforcement entities, with particular emphasis on drug trafficking regions that have harmful effects on other parts of the U.S. The hard work put in by the members of this team over the 2019 calendar year has produced 107 interdiction cases resulting in 92 felony arrests.





SUPPORT FOR OUR VETERANS

To better serve the veterans in our Detention Facility, the WCSO will soon establish "Veterans Barracks," enabling us to target our community efforts to the specific needs of our vets and ultimately reduce veteran recidivism.

Modeled after successful programs across the country, the "Veterans Barracks" brings veterans together in an environment where they can comfortably relate to each other while learning about resources available in the community that can provide a support structure and successful transition after release.

Goals of the unit include getting Veterans registered with the VA and connecting them with Veteran specific AA/NA groups, transitional housing available through the Veteran Resource Center, educational opportunities through TMCC's Project Uplift, and various self-help and Veteran specific counseling opportunities.

An estimated 50-55 inmates are expected to take part in this voluntary program once it gets started in early 2020.







"They may have committed a crime, but they served our country. It is important justice-involved Veterans are familiar with VA benefits and what programs are available to assist them with reintegrating back into the community once released from incarceration."

-Sheriff Darin Balaam-





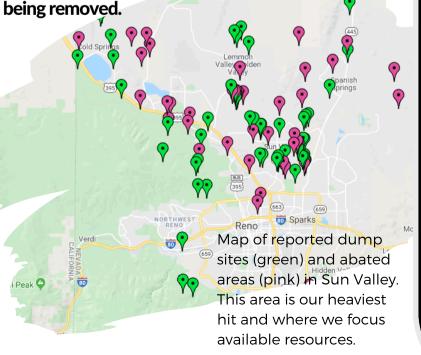
ILLEGAL DUMPING

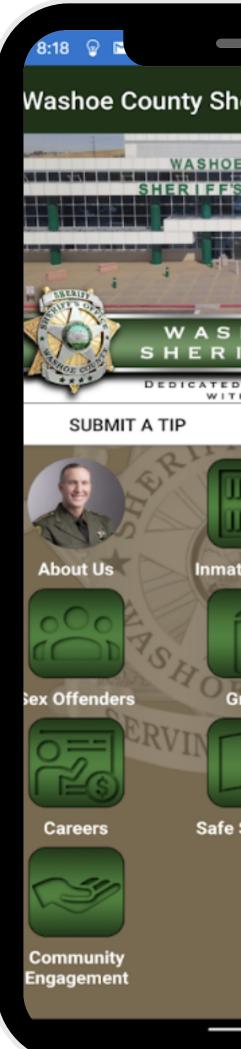


This Office is committed to combating the negative impacts of illegal dumping and abandoned vehicles in our valuable open spaces, and in our neighborhoods. We've had a number of successes this year, most resulting from tips by concerned citizens. These tips have led to several arrests, citations, and clean-ups and we greatly appreciate our residents for stepping up and helping us fight this dangerous and disturbing epidemic.

While reports of illegal dumping remain flat, dumping still continues at an unacceptable rate. In addition, we are concerned about an alarming increase of abandoned vehicles in recreational areas and on city streets.

The WCSO continues to work with Keep Truckee Meadows Beautiful, City of Reno, City of Sparks, and Waste Management to come up with strategies for a stronger and more unified approach to public outreach in the area of illegal dumping. Earlier this year partner agencies collaborated in cleanup efforts and one in particular, "End of World" project resulted in over 160 yards of debris







What we're doing: Sheriff Darin Balaam has made it clear that illegal dumping will not be tolerated. Sheriff Balaam said that if persons are caught illegally dumping vehicles, they will be arrested and prosecuted to the fullest extent possible. The Sheriff's Office continues to work towards long-term solutions as part of Keep Truckee Meadows Beautiful's Illegal Dumping Task Force and, this year, the Sheriff's Office also formed a special task force to focus specifically on abandoned vehicles. The Abandoned Vehicle Task Force is comprised of representatives from local and state agencies, as well as towing companies and other interested stakeholders.

What you can do: Anyone who comes across illegal dumping in progress is reminded to put safety first by not engaging with the dumpers. Contact Sheriff's Office dispatch at (775) 785-WCSO with information, such as the location, suspect description, vehicle description, license plate number, and a description of the material being dumped.

Persons who come across an existing illegal dump site are encouraged not to touch anything and to report the site through the Washoe County Sheriff's Office App.

For information about alternatives to illegal dumping, visit the Keep Truckee Meadows Beautiful website at ktmb.org.

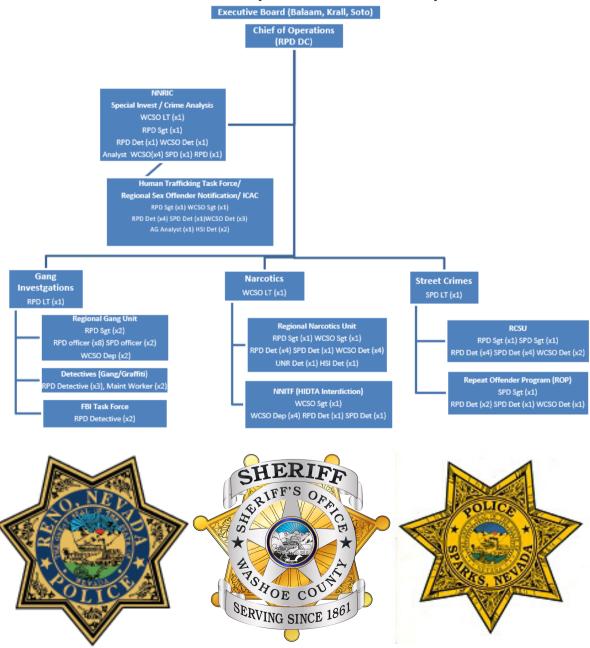






REGIONAL TEAMS

Since taking office in January 2019, Sheriff Balaam has been working with Reno Police Chief Soto and Sparks Police Chief Krall to reorganize the way in which our region addresses areas of concern in our community. By taking a regional, teamwork-based approach to issues like gang activity, narcotics investigations and street crimes, the Sheriff and the Chiefs believe we can more effectively and efficiently address the prevalence of gun violence and human and sex trafficking in our region. What's more, by working hand-in-hand and enhancing the services of the Regional Intelligence Center, Washoe County will better be able to share information among agencies. Sheriff Balaam believes that once the regional teams are established, they will help create a "safer and healthier community" for Washoe County.





VOLUNTEER OPPORTUNITIES

This agency values the volunteers who work with and assist us in meeting our goal of providing a safe and secure community. Volunteers bring a wealth of knowledge and experience to the agency. They provide an invaluable service to not only the Sheriff's Office, but our community.

Search and Rescue (SAR)

The Search and Rescue Unit is responsible for search and rescue functions, assists in major events, maintaining the fleet of specialty vehicles, conducting CDL training for the department, and providing logistical help to other divisions and agencies.

During 2019, Search and Rescue, to include RAVEN, assisted in over one hundred calls for service; rescuing numerous individuals stranded during winter storms, lost in the Truckee Meadows and assisted in searches for evidence related to major criminal investigations.

<u> 168</u>

REQUESTS FOR SERVICE

SSSS,000 COST SAVINGS RELATED TO SAR <u> 125</u>

ACTIVE VOLUNTEERS

\$1.3M COST SAVINGS FOR SAR & RAVEN





CITIZEN CORPS PROGRAM

The Washoe County Sheriff's Office is the supporting agency and sponsor of the local Citizen Corps Program. The goal of the program is to enhance and improve the Washoe County Sheriff's Office Citizen's Corps emergency response and preparedness efforts by developing a pool of trained volunteers.

Volunteers support community safety, disaster preparedness, and emergency response efforts of first responders and, as a group, they are a force multiplier supporting the Sheriff's Office. Members of the CCP are always on call and ready to respond to emergencies in the community. The CCP is made up of three teams: The Community Emergency Response Teams (CERTs), The Rail Auxiliary Team and the Citizen's Homeland Security Council (CHSC).

CCP had an amazingly busy 2019. Four CERT Academy classes were offered with 92 new volunteers graduating.

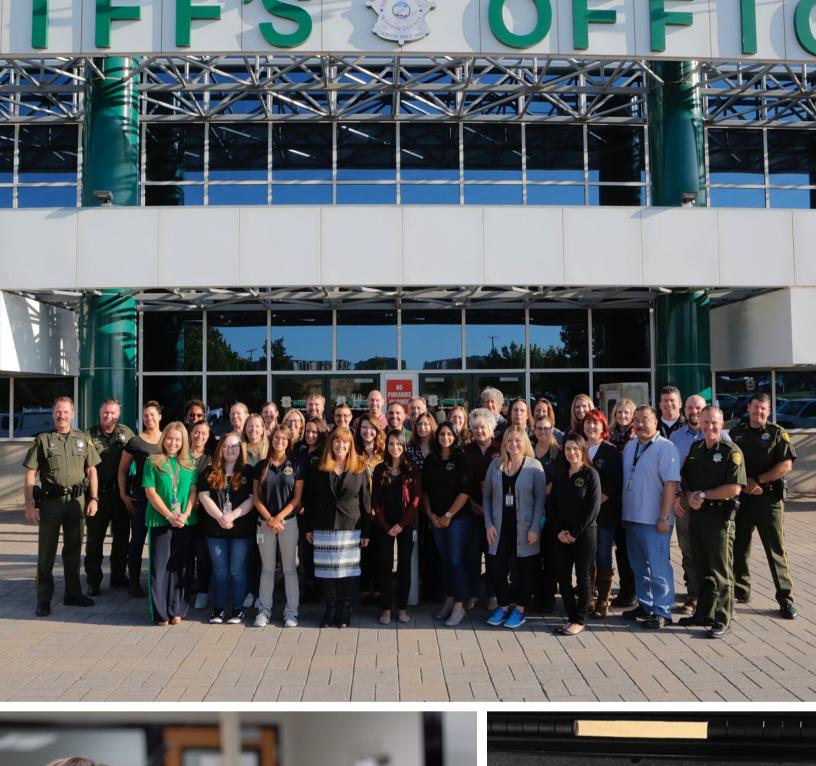
215

ACTIVE VOLUNTEERS

<u> 15,739</u>

VOLUNTEER HOURS





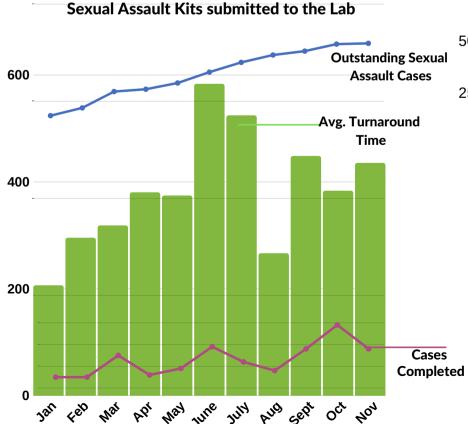


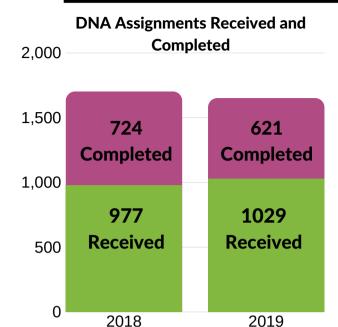


FORENSIC SCIENCE DIVISION

The Forensic Science Division provides forensic services to local, state, and federal law enforcement agencies in 13 of the 17 Nevada counties encompassing over 80 agencies. The Division is a full-service forensic laboratory staffed by more than 40 individuals. The Division provides investigative support with a full service crime scene unit within the Forensic Investigation Section (FIS). The scientific disciplines range from DNA, Toxicology, Controlled Substances, and Firearms.

In 2017, The Forensic Science Division utilized grant funding to purchase a TruNarc handheld Raman analyzer for use in Controlled Substances (drug) analysis. Casework began in 2018 and the potential value to Law Enforcement and the Justice System was immediately recognized. Seven additional TruNarcs were obtained in 2019, through additional grant funding. The analyzers were verified for use by the crime lab and then distributed to the Washoe County Sheriff's Office, as well as Sparks and Reno Police Departments.









Using grant funding, the lab will send Sexual Assault Kits to BODE, a private lab, to have them tested to reduce the current backlog. As new staff is trained the lab will have the capacity to test all kits inhouse. The DNA crimalists will be fully trained by June 2020.

BELOVED RESIDENTS

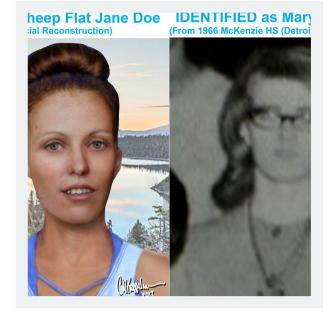
In January 2019, the Washoe County community was stunned by the murder of long-time residents Jerry and Sharon David. The case came on the heels of two additional murders in Douglas County the week prior.

The WCSO Crimes against Persons Unit was tasked with investigating the David's murder. This was a collaborative effort, which included numerous regional partners: RPD, SPD, FBI, Carson SO and Douglas SO to name a few. Within days of the David's murder, the suspect was identified and arrested for the murder of the David's as well as the two Douglas County murders. The suspect is currently facing four counts of murder, numerous other felony charges and the death penalty. The Investigation continues to this day.





JUSTICE NEVER SLEEPS







Thanks to advances in technology and the tenacity of our detectives, this year the Washoe County Sheriff's Office proudly announced the resolution of two decades-old homicide cases.

In May, Sheriff Balaam announced the successful conclusion of the Sheeps Flat murder investigation. This case had baffled investigators for 37 years because they were unable to identify both the victim and the suspect. In 2018, investigators began working with genealogists from Identifinders International and the DNA Doe Project who were able to use DNA evidence to trace family members, eventually leading to the victim and the suspect.

After more than 35 years, friends of the victim, Mary Silvani of Detroit, Michigan, finally learned of her fate. The suspect, James Richard Curry, was already deceased.

Then, in November, Sheriff Balaam joined Nevada Attorney General Aaron Ford to announce an arrest had been made in another unsolved homicide, the 1979 murder of Julia Woodward. Again, the hard work of one of our cold case detectives and our Forensic Science Division, working with the California Department of Justice's Bureau of Forensic Services, U.S. Attorney's Office, FBI, and the Office of the Nevada Attorney General, led to the identification and arrest of a suspect, Charles Sullivan. Sullivan is currently in custody and awaiting trial.

"Unsolved cases are not forgotten by this Office," Sheriff Darin Balaam said. "We know there are loved ones for every victim and even though we cannot replace the loss, we can help them find justice for a horror that will never go away. Their need for justice is what motivates us so that we never give up on these investigations, no matter how much time has passed."

CRIME INDEX

	2018	2019*	2018/2019 OFFENSE
UCR PART I CRIMES	OFFENSES	OFFENSES	PERCENT CHANGE
HOMICIDE	7	8	14.29%
FORCIBLE RAPE	45	29	-35.56%
ROBBERY	12	17	41.67%
AGGRAVATED ASSAULT	105	144	37.14%
VIOLENT CRIME	169	198	17.16%
BURGLARY	162	130	-19.75%
LARCENY THEFT	404	334	-17.33%
MOTOR VEHICLE THEFT	71	75	5.63%
PROPERTY CRIME	637	539	-15.38%
ARSON	6	6	0.00%
CRIME INDEX TOTAL	812	743	-8.50%

*November and December 2019 data is pending finalization. Listed numbers represent current yearly estimates using available UCR summary data and validation reports as of December 13th, 2019.

ADDITIONAL INFORMATION	2018	2019*
CRIME REPORTS	6,090	5,948
FRONT DESK / ONLINE REPORTS	1,750	1,647
TOTAL CALLS FOR SERVICE (includes officer-initiated)	78,198	73,782
WASHOE COUNTY POPULATION†	460,237	464,630

(Office of the State Demographer. (2019). March 2019 Projections. In Population Statistics and Reports. Retrieved November 26, 2019, from https://tax.nv.gov/uploadedFiles/taxnvgov/Content/TaxLibrary/March-2019-Five-Year-Projections.pdf)

^{*}Statistical data for 2019 is based on reported numbers available from January 1st, 2019 to December 10th, 2019.

[†]Estimates are based on population projections from the Nevada Office of the State Demographer.

PERFORMANCE MEASURES

ADMINISTRATIVE SERVICES	2018	2019*	2018/2019 PERCENT	
DIVISION			CHANGE	
CCW APPLICATIONS	4,712	4,359	-7.49%	
CONVICTED PERSON REG.	356	365	2.53%	
CSI REPORTS	226	187	-17.26%	
DESK REPORTS	605	522	-13.72%	
FILED SERVICE REPORTS	546	438	-19.78%	
ILLEGAL DUMPING CALLS FOR SERVICE	60	35	-41.67%	
ONLINE REPORTS	939	965	2.77%	
WORK CARDS ISSUED	1,670	1,850	10.78%	
DETENTION DIVISION				
AVG. DAILY POPULATION	1,136	1,086	-4.40%	
AVG. LENGTH OF STAY	15	15	0.13%	
BATTERY ON INMATE	84	74	-11.90%	
BATTERY ON STAFF	13	17	30.77%	
BOOKINGS	20,923	19,833	-5.21%	
IN CUSTODY DEATHS	0	4	400.00%	
RELEASES	20,781	19,922	-4.13%	
PATROL DIVISION				
DUI ARRESTS	350	394	12.57%	
CITATIONS / WARNINGS	10,577	8,793	-16.87%	
DUMPED / ABANDONED VEHICLES	504	526	4.37%	
DUMPED / ABANDONED VEHICLES				
TOWS	256	178	-30.47%	
ILLEGAL DUMPING	60	35	-41.67%	
TRAFFIC ACCIDENTS	275	324	17.82%	
TRAFFIC FATALITIES	5	3	-40.00%	
FORENSIC SCIENCE DIVISION				
BIOLOGY COMPLETED	724	621	-14.23%	
BIOLOGY RECEIVED	977	1,029	5.32%	
CONTROLLED SUBSTANCES COMPLETED	609	416	-31.69%	
CONTROLLED SUBSTANCES RECEIVED	580	451	-22.24%	
TOXICOLOGY TEST COMPLETED	6,038	3,773	-37.51%	
*DETECTIVES DIVISION	FY 17/18	FY 18/19	First Half FY 19/20	
CASES ASSIGNED 1,107 1,045 444				
*Numbers based off of data from January 1st, 2019 to December 15th, 2019.				

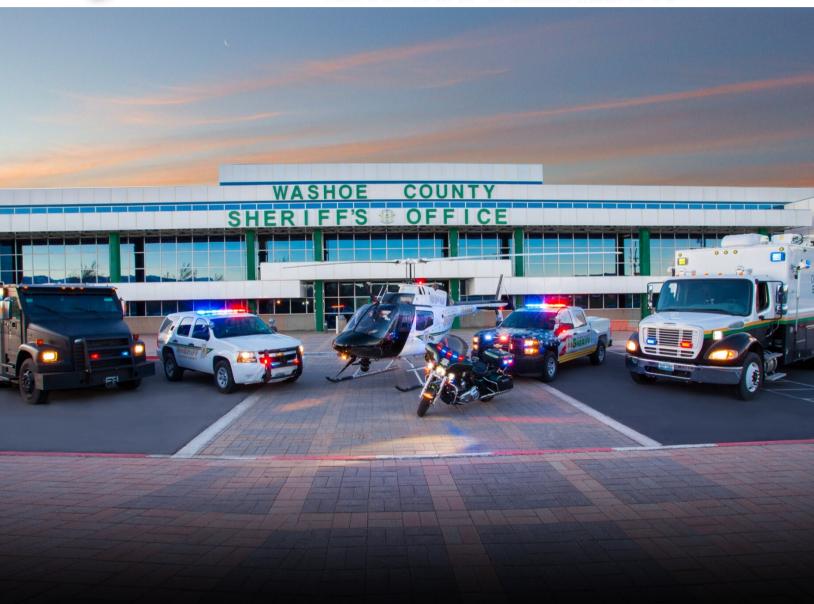
^{*}Numbers based off of data from January 1st, 2019 to December 15th, 2019

^{*}Numbers based off of data from Fiscal Year 2017/2018 & 2018/2019.



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SHERIFF DARIN BALAAM

